

An NCCIC Information Product

September 2009

NCCIC Is a Service of the Child Care Bureau

10530 Rosehaven Street, Suite 400 • Fairfax, VA 22030 • Phone: 800-616-2242 Fax: 800-716-2242 • Email: info@nccic.org • Web: http://nccic.acf.hhs.gov

STATE CONTRACTS WITH CCR&R AGENCIES

In all States, the Child Care and Development Fund (CCDF) Lead Agency contracts with or provides grants to child care resource and referral (CCR&R) agencies to implement some or all CCDF-funded services. Most States contract with CCR&R agencies to provide resource and referral services and implement quality activities. Some States also contract with CCR&R agencies to manage some or all services associated with voucher management (i.e., application processes, eligibility determination). The following table provides a summary of CCDF activities and services provided by CCR&R agencies. It also provides information about how States establish contracts with State and/or local CCR&R agencies. Some States contract with the State CCR&R network, and others contract with each local CCR&R agency. The information was gathered from CCDF Plans for FY 2008–2009 and State Web sites. NCCIC does not endorse any organization, publication, or resource.

	CCDF Services Provided by CCR&R Agencies								
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*			
Alabama	✓	√	√	✓	The Lead Agency contracts with six CCR&R agencies to provide resource and referral services, manage the certificate program, and implement some quality activities.	Voluntary entity: Family Guidance Center of Alabama			
Alaska*		√	√	√	The Lead Agency awards grants to three CCR&R agencies.	Voluntary entity: Thread (formally known as the Alaska Child Care Resource & Referral Network)			



	CCDF Services Provided by CCR&R Agencies								
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*			
Arizona		✓			The Lead Agency currently contracts with two CCR&R agencies.	Single entity: Association for Supportive Child Care			
Arkansas		✓	✓		The Lead Agency provides grants to five CCR&R agencies.	Managing entity: Arkansas Division of Child Care & Early Childhood Education (i.e., the CCDF Lead Agency)			
California		√	√		The Lead Agency contracts with each local CCR&R agency. It also funds the State CCR&R network to implement some quality initiatives.	Coordinating network: California Child Care Resource & Referral Network			
Colorado		✓	✓	4	The Lead Agency contracts with the State CCR&R network, which manages 16 local CCR&R agencies.	Managing entity: Qualistar			
Connecticut	✓	√	√	1	The Lead Agency contracts with a single State CCR&R agency, which has office sites and community liaisons in each of the five State human services regions.	Single entity: United Way of Connecticut			
Delaware		√		√	The Lead Agency contracts with the State CCR&R agency, which has four offices throughout the State.	Single entity: Family & Workplace Connection, a division of Children & Families First			



	CCDF Services Provided by CCR&R Agencies								
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*			
District of Columbia		√	√		The Lead Agency contracts with the District's CCR&R agency.	Single entity: Washington Child Development Council			
Florida	Early Learning Coalitions (i.e., the State CCDF contractors) may provide CCR&R services or subcontract CCR&R agencies.			1	Early learning coalitions provide CCR&R services either directly or through contracted service providers.	Coordinating entity: Office of Early Learning (i.e., the CCDF Lead Agency)			
Georgia		√	✓		The Lead Agency manages the State contracts with the each of the 14 CCR&R agencies, including the State CCR&R network, which serves all 159 counties in the State.	Coordinating entity: Georgia Association of Child Care Resource & Referral Agencies			
Hawaii		√	√		The Lead Agency contracts with a single State CCR&R agency, which has six local CCR&R offices throughout the State.	Single entity: People Attentive to Children			
Idaho		✓	✓	√	The Lead Agency contracts with the State CCR&R network, which manages six regional CCR&R agencies.	Coordinating network: IdahoSTARS (i.e., a joint project between the University of Idaho's Center on Disabilities and Human Development and the Idaho Association for the Education of Young Children)			
Illinois	✓	√	√	√	The Lead Agency contracts with 16 CCR&R agencies, including the State CCR&R network.	Coordinating network: Illinois Network of Child Care Resource & Referral Agencies			



	CCDF Services Provided by CCR&R Agencies								
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*			
Indiana		~	✓		The Lead Agency contracts with the State CCR&R network, which subcontracts with 11 local CCR&R agencies.	Managing network: Indiana Association for Child Care Resource and Referral			
Iowa		✓	✓		The Lead Agency provides grants to five local CCR&R agencies.	Voluntary network: Iowa Department of Human Services			
Kansas		✓	✓	√	The Lead Agency contracts with the State CCR&R network and has 7 regional CCR&R agencies that provide services to all 105 counties. The State network establishes performance indicators for regional CCR&R agencies.	Managing network: Kansas Association of Child Care Resource & Referral Agencies			
Kentucky		√	√		The Lead Agency contracts with the State CCR&R network, which manages 15 local CCR&R agencies.	Managing network: Kentucky Partnership for Early Childhood Services, Human Development Institute, University of Kentucky			
Louisiana		✓	√	✓	The Lead Agency contracts with five CCR&R agencies, which have offices in seven regions. The State CCR&R network is funded to coordinate the services of the regional CCR&R agencies.	Coordinating network: Louisiana Association of Child Care Resource and Referral Agencies			
Maine		√	√	√	The Lead Agency contracts with 11 voucher management agencies (i.e., CCR&R agencies, including the State CCR&R network).	Voluntary network: Maine's Network of Child Care Resource Development Centers c/o Child Care Options			



	CCDF Services Provided by CCR&R Agencies								
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*			
Maryland		√	✓	√	The Lead Agency contracts with the State CCR&R network, which subcontracts with 12 organizations throughout the State.	Managing network: Maryland Committee for Children			
Massachusetts	✓	~	✓	√	The Lead Agency contracts with 14 local CCR&R agencies.	Voluntary network: Massachusetts Child Care Resource and Referral Network c/o Child Care Circuit			
Michigan		√	✓		The Lead Agency contracts with the Early Childhood Investment Corporation, which subcontracts with the Michigan 4C Association, Detroit/Wayne County 4C, and Child Care Connections/Northwest Michigan 4C to provide resource and referral services.	Coordinating network: Michigan 4C Association			
Minnesota		√	✓	1	The Lead Agency contracts with 19 local CCR&R agencies and the State CCR&R network.	Coordinating network: Minnesota Child Care Resource & Referral Network			
Mississippi	√	√		√	The Lead Agency contracts with nine designated agencies statewide to administer the child care certificate program and provide resource and referral services.	Single entity: Mississippi Child Care Resource and Referral Network, Mississippi State University Extension Service			



	CCDF Services Provided by CCR&R Agencies									
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*				
Missouri		√	✓	✓	The Lead Agency provides grants to the State CCR&R network to coordinate the services provided by seven local CCR&R agencies.	Managing network: Missouri Child Care Resource and Referral Network				
Montana	✓	√	√		The Lead Agency contracts with 12 regional CCR&R agencies. The CCDF dollars earmarked for CCR&R/after-school care are contracted to the State CCR&R network.	Coordinating network: Montana Child Care Resource & Referral Network				
Nebraska		√	√		The Lead Agency contracts with the Early Childhood Training Center (ECTC) within the Department of Education to provide statewide CCR&R services. ECTC also implements quality activities.	Nebraska Resource and Referral System c/o Center on Children Families and the Law, University of Nebraska (management model not known)				
Nevada	✓	√	√		The Lead Agency contracts with two agencies, one of which is the State CCR&R agency.	The Children's Cabinet Child Care Resource & Referral Department (management model not known)				
New Hampshire		✓	√	✓	The Lead Agency contracts with 10 local CCR&R agencies.	Voluntary network: Lakes Region Community Services				
New Jersey	✓	√	√	√	The Lead Agency contracts with 16 CCR&R agencies serving 21 counties.	Voluntary network: New Jersey Association of Child Care Resource & Referral Agencies				



	CCDF Services Provided by CCR&R Agencies									
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*				
New Mexico		√			The Lead Agency has an agreement/contract with the University of New Mexico to provide CCR&R services throughout the State.	Coordinating network: New Mexico Kids Child Care Resource & Referral, Division of Continuing Education, University of New Mexico				
New York		✓	√	√	The Lead Agency contracts with 36 local CCR&R agencies and the CCR&R network. The New York City CCR&R agency subcontracts with four CCR&R agencies.	Coordinating network: The Early Care & Learning Council (formally known as the New York State Child Care Coordinating Council)				
North Carolina		√	√	√	The Lead Agency contracts with three CCR&R agencies to implement CCR&R activities in 18 regions that cover all 100 counties.	Managing network: Child Care Resources, Inc.				
North Dakota		✓	✓		The Lead Agency contracts with two CCR&R agencies.	Voluntary network: North Dakota Child Care Resource and Referral Network c/o CCR&R at Lutheran Social Services of North Dakota				
Ohio		√	√	√	The Lead Agency contracts with 12 regional CCR&R agencies and the State CCR&R network.	Managing network: Ohio Child Care Resource & Referral Association				



	CCDF Services Provided by CCR&R Agencies								
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*			
Oklahoma		√	√	√	The Lead Agency contracts with the State CCR&R network, which subcontracts with eight local CCR&R agencies. The State network also establishes performance-based indicators for subcontractors.	Managing network: Oklahoma Child Care Resource & Referral Association, Inc.			
Oregon		√	✓	√	The Lead Agency contracts with the State CCR&R network, which subcontracts with local CCR&R agencies.	Managing network: Oregon Child Care Resource & Referral Network			
Pennsylvania	✓	✓			The Lead Agency contracts with 59 Child Care Information Services (CCIS) agencies that serve all 67 counties. CCIS agencies provide CCR&R services.	Pennsylvania Child Care Association (management model not known)			
Rhode Island		√			The Lead Agency contracts with the statewide CCR&R agency.	Single entity: Options for Working Parents			
South Carolina		✓			The Lead Agency contracts with the statewide CCR&R network.	Coordinating network: South Carolina Child Care Resource & Referral Network			
South Dakota		√	✓		The Lead Agency contracts with five regional CCR&R agencies.	Family Resource Network, South Dakota State University (management model not known)			



	CCDF Services Provided by CCR&R Agencies								
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*			
Tennessee		√	√	√	The Lead Agency contracts with the State CCR&R network, which subcontracts with 10 local CCR&R agencies to provide statewide services.	Managing network: Tennessee Child Care Resource & Referral Network			
Texas		√			The Lead Agency contracts with the State CCR&R network.	Voluntary network: Texas Health and Human Services Commission			
Utah		√	√		The Lead Agency serves three counties.	Voluntary network: Child Care Resource and Referral (Utah Valley University)			
Vermont	√	✓	√		The Lead Agency grants funds to local CCR&R agencies.	Coordinating network: Vermont Association of Child Care Resource and Referral Agencies			
Virginia		√	✓	√	The Lead Agency contracts with the State CCR&R network, which funds 14 regional CCR&R agencies.	Managing network: Virginia Child Care Resource and Referral Network			
Washington		√	✓	1	The Lead Agency contracts with the State CCR&R network, which manages 11 local CCR&R subcontractors.	Coordinating network: Washington State Child Care Resource and Referral Network			
West Virginia	√	√	√	✓	The Lead Agency currently contracts with six CCR&R agencies statewide.	Coordinating network: Choices Child Care Resource & Referral			



	CCDF Services Provided by CCR&R Agencies								
State/ Territory	Voucher Management	Resource and Referral Services	Quality Activities	Performance- Based Contracting	Contracting Model	State CCR&R Network Management Model*			
Wisconsin		✓	√	√	The Lead Agency has 2-year contracts with 16 CCR&R agencies and the CCR&R network to provide services statewide.	Coordinating network: Supporting Families Together Association			
Wyoming		√	√	√	The Lead Agency contracts with the State CCR&R agency, which has office sites and community liaisons in seven communities.	Single entity: Children and Nutrition Services, Inc.			

^{*}The State CCR&R network management models are defined as follows:

- **Coordinating network**: Develops local CCR&R promising practices and standards; provides training and support for partner CCR&R staff; offers statewide child care consumer education and referrals to families; collects, analyzes, and reports data from local CCR&R agencies and other sources; builds child care supply and quality; and manages special project grants.
- ♦ **Managing network**: Offers the same services as coordinating networks; manages and distributes CCR&R funding for CCDF Administrators; determines the range of services local CCR&R agencies should provide; develops and carries out contracts; and tracks CCR&R performance through evaluation and quality assurance activities.
- **Single statewide entity**: Usually implemented by States with small geographic areas or populations; provides CCR&R services to the entire State through one or two agencies; may have multiple satellite offices located across the State; and functions somewhat like a managing State network for satellite offices and data collection and reporting purposes.
- Voluntary State network: Generally receives no State funding to support its work; depends on local CCR&R directors and staff to
 volunteer time to coordinate and lead the State's CCR&R system; and is unable to provide the same level of service as funded State
 networks.

Additional information about CCR&R networks is available www.naccrra.org/docs/About State Networks Brochure.pdf.

